



Grove United Soccer Association Refund Policy

Members of Grove United must understand that joining Grove United Soccer Club is an annual commitment to a team that may last 7-10 months of the year depending on the age level. In many cases members are filling a slot on a team of which another person could have been selected for that team. Therefore, Grove United has a very strict refund policy that allows very few refunds.

For the purpose of this policy, the playing season shall be defined as the full playing year according to the IYSA calendar year governing the registration of U8-U19 boys and girls players. Refunds will only be considered for the current playing season.

No refunds are given for changing to another soccer club. No refunds will be issued for job relocations.

All refund requests must be made to Grove United in writing and sent via mail to Grove United Soccer Association, PO Box 5321 Buffalo Grove Illinois 60089.

All refunds are subject to the approval of the Grove United Refund Committee.

Refunds for Non-Medical Reasons

Where Grove United receives a written request for refund by **July 10th**, a refund may be granted at 80% of the base registration fees. Refund requests not due to medical reasons will not be accepted after **July 10th**.

Refunds for Medical Reasons

All requests for a Medical Refund must be accompanied by a signed physicians note stating the medical diagnosis and should contain such information to indicate that the injury is considered season ending and will prevent the person from returning to participate in the program.

A refund may be granted at 80% of the base registration fees for an injury that occurred before the start of the league season.

A refund may be granted at 50% of the base registration fees for an injury that occurred after the start of the league season but before 25% of the total games (indoor and outdoor and tournaments) in the playing year have been played.

A refund may be granted at 25% of the base registration fees for an injury that occurred after 25%, but before 70%, of the total games (indoor and outdoor and tournaments) in the playing year have been played.